

Beacon

Wellbeing signal detection for communities

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Wellbeing signal detection that connects people to help, never punishes

Open Feed Network, Inc. · candortrustandsafety.com *Every claim below maps to a dated behavioral proof in the public evidence record.*

The problem

Communities see distress before institutions do — in what people post, how patterns change, what goes quiet. Most platforms either ignore those signals or weaponize them. Beacon takes a third path: notice early, respond with support.

What Beacon does

Beacon watches for genuine wellbeing signals and routes what it finds toward supportive response paths — surfacing resources and enabling human outreach. Detection is an invitation to help, never a verdict on a person; nothing Beacon does is punitive by design.

How it works, in principle

Beacon is tuned for **context over keywords**: dark humor, song lyrics, fiction, and ordinary venting are recognized and excluded, so the system responds to real distress rather than figures of speech. Genuine signals are met with **graduated, care-first response** — a gentle check-in for early signs, crisis resources for clearer distress, and human handoff for critical cases — with a monitoring window that can extend or escalate if distress repeats.

Its core design principle is **fail loud**: if the analyzer is unavailable, Beacon never returns a fake all-clear — it holds the item for retry and logs the failure, because a missed crisis signal is the worst outcome. Cases are stored **without raw identity**, using a one-way hash rather than personal information. *Severity scales, escalation tiers, and retention specifics are not published.*

Verified behaviors

- **Ordinary venting and dark humor are not mistaken for genuine crisis signals** — no case opened. *Verified June 12, 2026.*
- **Genuine passive distress is detected and escalated to the correct outreach tier**, with a real case opened and a defined outreach window. *Verified June 12, 2026.*
- **An unparseable analyzer response is queued and retried, never silently passed as clear.** *Verified June 12, 2026.*
- **Case records persist without raw identity** — a one-way user hash only. *Verified June 12, 2026.*

Honest limitations

Beacon is not a diagnostic tool and not a substitute for crisis services — it surfaces signals for human, supportive response, and biases toward gentle response paths because false positives happen.